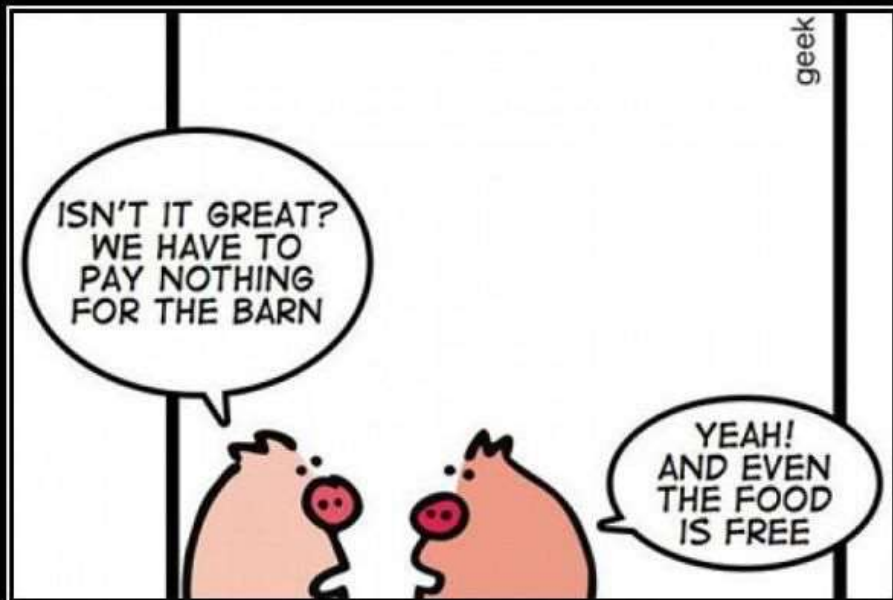


# Empowering Citizens Through Data Literacy

The Transformative Power of Data Champions Programmes and Government-Citizen Collaboration

Dr Eddy Borges-Rey

Associate Professor in Digital Journalism and Emerging Media



# FACEBOOK AND YOU

If you're not paying for it, you're not the customer. You're the product being sold.

FACEBOOK MANIPULATED 689,003 USERS' EMOTIONS FOR SCIENCE



Misinformation

Disinformation

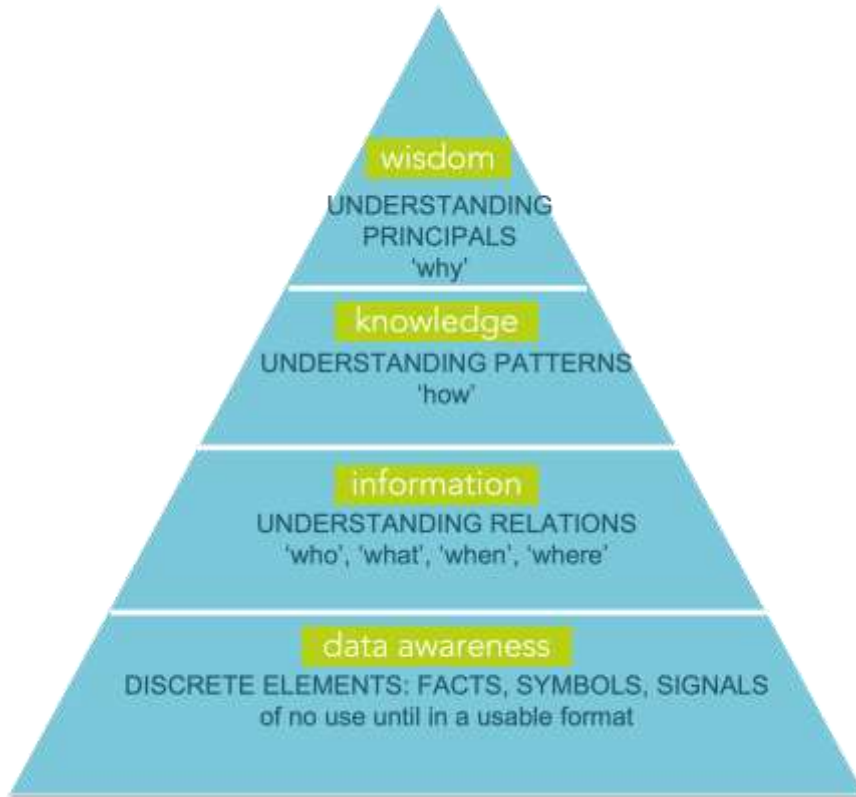
Mistrust

TOW CENTER

# Mapping the battleground for the next information war

MAY 9, 2019  
By EMILY BELL



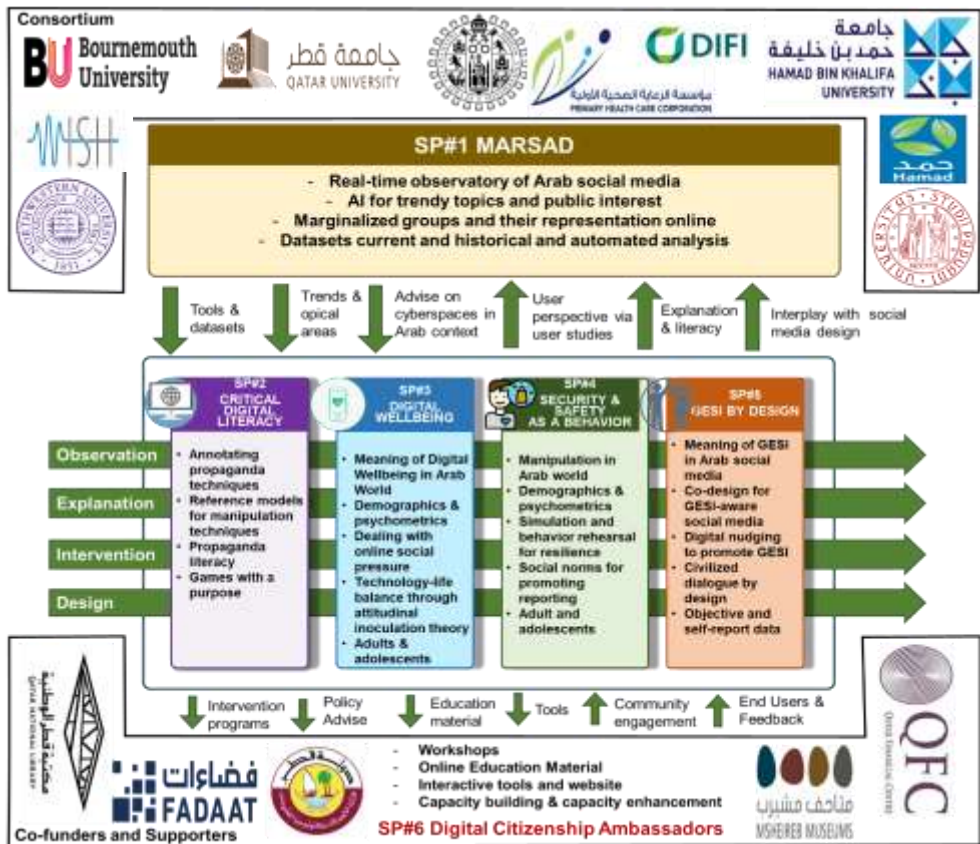


\* Overall lack of critical awareness on how datafied platforms work.

\* AI hype

\* Open data approaches initially geared towards building technological infrastructure and data governance policy.

\* Reluctance to adopt data-related strategies and processes in the workplace.



## NPRP-C: The Future of Digital Citizenship in Qatar: a Social-Technical Framework

- Action research
- Participatory co-design
- Capacity-building
- Outward-facing project
- Maximising impact and self-sustainability

# Previous successful ambassador programme



**SCOTLAND'S OGP STEERING GROUP**  
YOUR NETWORK REPRESENTATIVES

			
SHABEH BEGUM SCOTTISH INDEPENDENT ADVOCACY ALLIANCE	EDDY BORGES - REY THE UNIVERSITY OF STIRLING	CATHERINE GEE KEEP SCOTLAND BEAUTIFUL	ERIC HONORE PIE CENTRE FOR EQUALITIES
			
LUCY MCEANEY SCVO (UNTIL 31ST MAY)	KAELA SCOTT (INVOLV)	ALEX STOBART	NIAMH WEBSTER THE DEMOCRATIC SOCIETY

OGP  
OPEN GOVERNMENT PARTNERSHIP  
SCOTLAND  
11 11 11

#OPENGOVSCOT





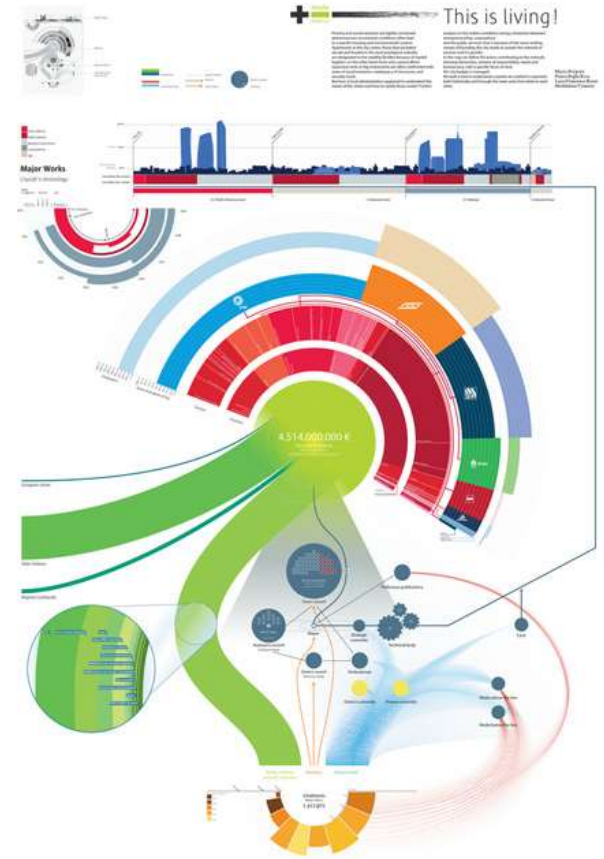
Digital citizenship  
Data literacy

Any data infrastructure strategy,  
should factor in citizens...

and not only as end-users

# Why data literacy? (1)

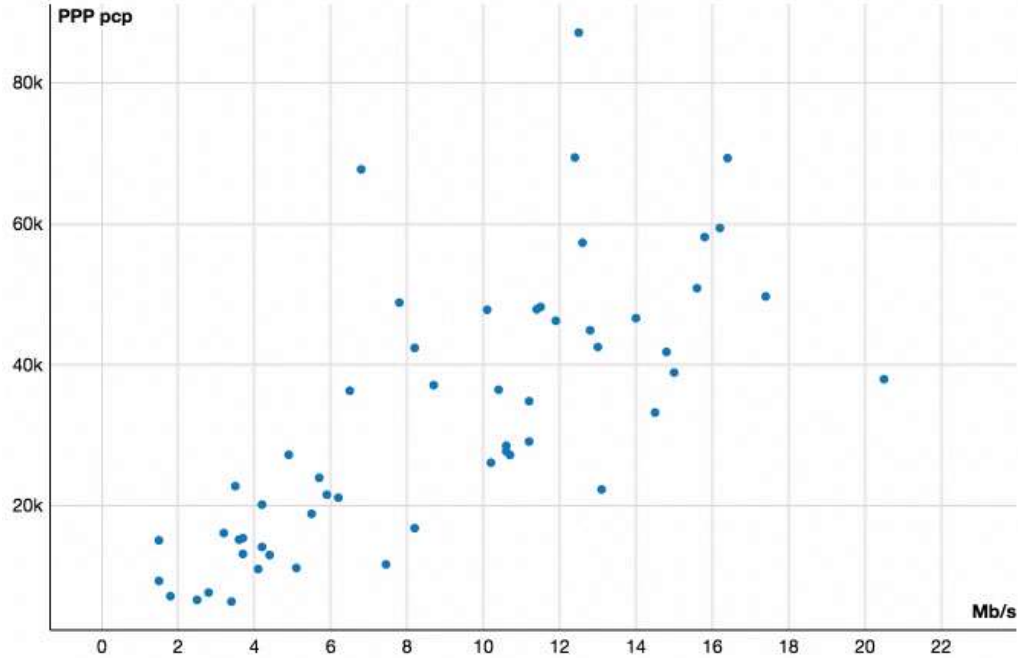
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27360,2006.11.27 15:8,2006.11.27 15:8,en,Lithuania,Retail,6 - 12 months,6-10,4,1,4,"this is a random other text",2,2,2,2,Opinio  
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27362,2006.11.27 15:8,2006.11.27 15:8,en,Djibouti,Manufacturing,6+ years,101-250,0,4,0,"another random text",5,5,5,5,Opinio,1,  
27363,2006.11.27 15:8,2006.11.27 15:8,en,Tanzania,Retail,1 - 2 years,1001-5000,1,1,1,"123456",2,2,2,2,Opinio,0,1,1,1,1,1,1,1  
27364,2006.11.27 15:8,2006.11.27 15:8,en,Vanuatu,Other,1 - 2 years,1001-5000,6,5,6,"123456",6,6,6,6,Opinio,0,0,1,1,1,1,0,1,1,  
27365,2006.11.27 15:8,2006.11.27 15:8,en,Angola,Government,1 - 2 years,11-25,4,2,4,"123456",3,3,3,3,Opinio,0,0,1,1,1,1,1,1,0,  
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27367,2006.11.27 15:8,2006.11.27 15:8,en,Norway,Education,2 - 5 years,5001-10000,6,0,6,"f6{[]]+æ "*/+\",1,1,1,1,Opinio,1,  
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27370,2006.11.27 15:8,2006.11.27 15:8,en,Maldives,Other,6+ years,10001 or more,2,5,2,"another random text",6,6,6,6,Network Pro  
27371,2006.11.27 15:8,2006.11.27 15:8,en,Kyrgyzstan,Medical,2 - 5 years,26-100,3,5,3,"f6{[]]+æ "*/+\",6,6,6,6,Network Pro  
27372,2006.11.27 15:8,2006.11.27 15:8,en,Antigua and Barbuda,Government,6 - 12 months,501-1000,6,2,6,"this is a random other t  
27373,2006.11.27 15:8,2006.11.27 15:8,en,Belarus,Financial Services,6+ years,10001 or more,2,1,2,"another random text",2,2,2,2  
27374,2006.11.27 15:8,2006.11.27 15:8,en,Vatican City,Non-profit,1 - 2 years,11-25,0,0,0,"123456",1,1,1,1,Network Probe,1,0,0,  
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27379,2006.11.27 15:8,2006.11.27 15:8,en,East Timor,Transportation,<6 months,1-5,0,4,0,"hey",5,5,5,5,Opinio,1,1,0,0,1,0,1,1,0,  
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27381,2006.11.27 15:8,2006.11.27 15:8,en,Equatorial Guinea,Software Vendor,6+ years,101-250,6,2,6,"another random text",3,3,3,  
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27383,2006.11.27 15:8,2006.11.27 15:8,en,French Southern and Antarctic Lands,Retail,1 - 2 years,1001-5000,2,1,2,"123456",2,2,2  
27384,2006.11.27 15:8,2006.11.27 15:8,en,Guinea-Bissau,Hardware Vendor,2 - 5 years,26-100,6,3,6,"f6{[]]+æ "*/+\",4,4,4,4,  
27385,2006.11.27 15:8,2006.11.27 15:8,en,Viet Nam,Medical,2 - 5 years,26-100,4,5,4,"f6{[]]+æ "*/+\",6,6,6,6,Opinio,1,1,1,  
27386,2006.11.27 15:8,2006.11.27 15:8,en,Reunion,Medical,1 - 2 years,1001-5000,2,5,2,"123456",6,6,6,6,Opinio,1,1,1,1,1,1,1,1,  
27387,2006.11.27 15:8,2006.11.27 15:8,en,Puerto Rico,Non-profit,<6 months,1-5,0,0,0,"hey",1,1,1,1,Opinio,1,1,1,1,0,1,1,1,0,"h  
27388,2006.11.27 15:8,2006.11.27 15:8,en,East Timor,Financial Services,6 - 12 months,6-10,1,1,1,"this is a random other text",  
27389,2006.11.27 15:8,2006.11.27 15:8,en,Northern Mariana Islands,Software Vendor,<6 months,1-5,2,2,2,"hey",3,3,3,3,Opinio,1,0
```



Refers to the abstract understanding of data as social construct, to understand the role of data in mediating our relationships to one another and to the world around us.

# Why data literacy (2)

Comparing GDP per capita with internet speeds



# Why data literacy (3)

## Levels of data literacy

### Functional Data Literacy



Information literacy

Statistical literacy

Numeracy

### Critical Data Literacy



Data as social construct

Data as mediator

Data pervasiveness

Why an emphasis in empowering citizens through data literacy?

Latest on UK energy



UK's reliance on gas for heating exposed by cold snap



US gas cargo turns towards UK as Russia spat intensifies



Russia gains gas foothold in UK as relations deteriorate



'Electric shock' when I switched energy provider

UK energy [+ Add to myFT](#)

# Confusing tariffs deter UK energy customers from switching

Shopping around among suppliers for better deal rare in retail market



# The car garage analogy



*"I started repairing my car myself when it became quite clear that I should let you guys handle it."*



# Government-Citizen Collaboration

- \* Self sustainable
  - \* Bottom-up
- \* A good source of user feedback

- Facilitating access to the ability of extracting insight from data
- Data champions: Facilitators, translators, ambassadors.
- Bridging the gap.

The screenshot shows the data.gov.au website interface. At the top, there are navigation links for 'Datasets', 'Organisations', 'About', and 'Site Statistics', along with a search bar. The main content area is titled 'List of Data Champions' and includes a description: 'Data Champions are senior officials within Government agencies tasked with promoting data use, sharing and reuse within their organisations.' Below this, there is a 'Data and Resources' section with a 'List of Data Champions' link and an 'Explore' button. A table of 'Additional Info' is also visible, providing metadata for the dataset.

Field	Value
Title	List of Data Champions
Type	Dataset
Language	English
Licence	Creative Commons Attribution 4.0 International
Data Status	active
Update Frequency	infrequently

# OUR DATA CHAMPIONS



## Marieme Jamme | Founder of Accur8Africa & Senegal Data Champion

A regular speaker of Women of the World (WOW) at the South Bank in London, recently named as one of the 100 most influential Africans by the Africa Business Magazine, and Forbes Magazine, Marieme Jamme is a Senegalese born-British businesswoman, who ran a technology consultancy business in London. Her company Spotone Global Solutions helps Internationaltech companies selling enterprise software solutions, to set a foothold in Africa, Middle East and Asia. Marieme is best known for her role in promoting technology, good governance, transparency and a better education standard in Africa.

Honoured as a young global leader in 2013 by the World Economic Forum, Marieme is also the Founder of **Jjiguene Tech Hub** in Senegal: the first women Tech Innovation Networks supporting young women in Science, Technology, Engineering and Math's (STEM).

Twitter: @mjamme



## ABOUT

Data Zetu aims to empower communities to make better, more evidence-based decisions to improve their lives. Click below to learn more.

[Read More](#)

## CONNECT

We hope to contribute to a growing community of people using data to tackle local challenges. Click below to learn more about ways to connect.

[Read More](#)

## BLOG

The Data Zetu blog highlights news, updates, impact stories, and examples of local data use. Click below to see how Data Zetu is amplifying data use.

[Read More](#)

# Naija Data Ladies: The rise of a network of women data journalists in Nigeria

by IRENE WANGUI · Sep 27 in DATA JOURNALISM





Press Release



## Productive and healthy forests are crucial for meeting sustainable development, climate, land and biodiversity goals

Maintaining productive, diverse and healthy forests is crucial for achieving the Sustainable Development Goals. However, this can only be accomplished through political will and concerted action across sectors, stakeholders and institutions at all levels. This is the key takeaway message from the international conference on halting deforestation and increasing forest area, held by the Collaborative Partnership on Forests and hosted by FAO, in Rome (20-22 February).

[READ MORE](#)



Video

Agroforestry in landscape restoration for livelihoods, climate and ecosystem services

Project

Developing and Promoting Market-based Agroforestry and Forest Rehabilitation Options for



A COMPREHENSIVE APPROACH TO GOVERNING, MEASURING AND REPORTING ON INVESTMENTS IN FIRST NATIONS WELL-BEING

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[communications and faqs](#) [bcfn dgi mandates and agreements](#) [links & resources](#) [contact](#)

THE GLOBAL IMPACT OF OPEN DATA

# URUGUAY'S A TU SERVICIO EMPOWERING CITIZENS TO MAKE DATA-DRIVEN DECISIONS ON HEALTH CARE

by David Sangokoya, Ali Clare, Stefaan Verhulst and Andrew Young

IMPACT CITIZENS  
SECTOR HEALTH  
LOCATION URUGUAY

READ TIME  
BRIEF VIEW 5 MINS  
FULL STORY 16 MINS

DOWNLOAD THE REPORT 

## SUMMARY

Every February, Uruguayan citizens are given the opportunity to choose whether to change or stay with their existing health care provider. In the country's mixed public-private health care system, several factors come into play when making this decision: the location of the health provider, number of doctors and pediatricians available, hours open, etc. How can





# Thank you

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@eborgesrey